

Integra Group Purchasing Organization

Integra Partners' Group Purchasing Organization (GPO) offers exclusive savings on products and services for DMEPOS suppliers in our network.

Our program combines your purchasing power with the rest of our network, allowing us to negotiate savings for your business on medical and office supplies and other services that enhance your productivity and the experience of your customers.

We're excited to partner with **CyraCom**, the leading language services provider, to deliver interpretation services through professional video and telephone interpreters. CyraCom offers over the phone interpretation in over 200 languages, and video remote interpretation in over 25 languages. CyraCom also provides fast, professional translation & localization services in hundreds of different languages.

Resources

For more information on **CyraCom**'s participation in IPS, please review the following resources which can also be found by logging into *Que*, selecting the help icon **(?)** at the top right, and navigating to the Integra Partners Forms and Resources page:

- <u>CyraCom Integra GPO Vendor FAQ</u>
- <u>CyraCom Language List</u>

Sign Up

- **Step 1:** Please complete the <u>Integra GPO Form</u> to participate in the program. You only need to complete this form once, if you have already completed this form, please proceed to step 2.
- **Step 2:** After you have completed step 1, you may fill out <u>CyraCom End User Agreement</u>. This form will automatically be sent to **CyraCom** when you click 'Finish.'



CyraCom Language Services

Over the Phone Interpretation (OPI)

CyraCom provides three-way calling support with a member of their team, your staff, and a person whose primary language isn't English. You can connect to an interpreter using any phone.

Video Remote Interpretation (VRI)

CyraCom supports face-to-face remote communication through video interpretation support. They provide professional video remote interpretation in over 25 languages. Most common languages, including American Sign Language, are supported 24/7. You can easily connect to an interpreter using a computer, iPad, iPhone or Android device.

Translation and Localization (T&L)

CyraCom offers secure and cost-effective translation and localization services for your website, videos, documents, and other media projects. Hundreds of languages available.

On-Site translation Services

Available in many US cities, **CyraCom** interpreters can travel to your location to help communication between your staff member and a person whose primary language is not English.